



## **GUIDELINES ON MALAYSIA DIGITAL STATUS**

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## 1.0 INTRODUCTION

This document sets out the guidelines for the grant of Malaysia Digital Status, including the access to benefits and incentives thereunder, eligibility criteria, applicable conditions and post approval matters.

### 1.1 MALAYSIA DIGITAL (MD)

Since its introduction in 1996, MSC Malaysia has catalysed and transformed Malaysia into a knowledge-based economy. The strategic initiative was created to foster a conducive ecosystem driven by high-end infrastructure development and ICT companies' catchment within the identified corridors.

MSC Malaysia, driven by the Malaysia Digital Economy Corporation (MDEC) as the nation's lead digital economy agency, has contributed immensely towards the growth of the nation's digital economy. With the rapid shift of socio-economic norms in response to the constant advancements of digital technology and in steering the digital economy, MDEC's approach and MSC Malaysia too, need to evolve to meet new trends, challenges and progressing needs.

MSC Malaysia is now rebranded to **Malaysia Digital (MD)**. This new enhanced initiative serves to accelerate the sustainable growth of Malaysia's digital economy and create substantial digital economic spill-over through equitable access to digital tools, knowledge, and income opportunities. Malaysia Digital will drive digital transformation of focus areas that present high growth potential, opportunities and importance.

The Government of Malaysia, through Malaysia Digital Economy Corporation (MDEC), awards MD Status to eligible companies that participate in and undertake any of the MD activities. The grant of MD Status entitles eligible companies to a set of incentives, rights and privileges from the Government of Malaysia, namely the MD Bill of Guarantees (BoGs), subject to necessary approvals, compliance of applicable conditions and applicable laws and regulations.

## 2.0 ELIGIBILITY CRITERIA

2.1 To be eligible to apply for the award of MD Status, a company is required to meet the following criteria:

- (a) Incorporated under the Companies Act 2016 and resident in Malaysia;
- (b) Proposing to carry out or is currently carrying out one or more of the MD activities; and
- (c) Has a minimum paid up capital of RM1,000.00.

2.2 MD activities are listed in **Appendix 1**. The activities, upon approval of MD Status, will be known as “MD Approved Activities” in this document.

## 3.0 CONDITIONS OF MD STATUS

|                                                                                                                                         |                                       |                                                                                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Condition to be complied with <b>upon grant of MD Status</b> and <b>to be maintained at all times thereafter</b> :                      |                                       |                                                                                                                                                                                                              |
| 1.                                                                                                                                      | <b>Paid-up Capital</b>                | Minimum of <b>Ringgit Malaysia One Thousand (RM1,000.00)</b>                                                                                                                                                 |
| Conditions to be complied within <b>12 months from date of award of MD Status</b> and <b>to be maintained at all times thereafter</b> : |                                       |                                                                                                                                                                                                              |
| 2.                                                                                                                                      | <b>Activity<sup>i</sup></b>           | Commencement of operation and undertaking of the MD Approved Activities in Malaysia                                                                                                                          |
| 3.                                                                                                                                      | <b>Knowledge Workers<sup>ii</sup></b> | Minimum <b>2</b> full-time employees (comprising knowledge workers) with minimum average monthly base salary of <b>Ringgit Malaysia Five Thousand (RM5,000.00)</b> , employed for the MD Approved Activities |

<sup>i</sup> The MD Approved Activities must be undertaken directly by the MD Status company. Outsourcing of core activities of the MD Approved Activities whether in whole or in part to third parties is not permitted.

<sup>ii</sup> Definition of “knowledge worker” is available in Appendix 2.

|    |                                            |                                                                                                                                      |
|----|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| 4. | <b>Operating Expenditure<sup>iii</sup></b> | Minimum annual operating expenditure of <b>Ringgit Malaysia Fifty Thousand (RM50,000.00)</b> incurred for the MD Approved Activities |
|----|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|

## 4.0 OTHER GENERAL CONDITIONS

- 4.1 The implementation of the MD Approved Activities, similar to any other business activities, is subject to compliance and adherence to the applicable laws and regulations as enacted by the Government of Malaysia.
- 4.2 MD Status companies must also comply with all applicable permit/licensing requirements and ensure that the required permit/license has been obtained from the relevant authority for the implementation of the MD Approved Activities.

## 5.0 BENEFITS TO MD STATUS COMPANIES

### 5.1 MD BILL OF GUARANTEES (BoGs)<sup>iv</sup>

- (a) MD Bill of Guarantees (BoGs) is a set of incentives, rights and privileges made available for MD Status companies. The BoGs reflects the Government's intention to provide an environment in Malaysia that is conducive to the development of MD Status companies.
- (b) Under the MD BoGs, MD Status companies are eligible to access or apply for, amongst others:
  1. Foreign knowledge worker quota and passes;
  2. Tax incentives (special tax rate or investment tax allowance);
  3. Multimedia/ICT equipment import duty and sales tax exemption;
  4. Competitive and ready infrastructure for business available in MD locations recognised by the Government;
  5. Freedom of ownership by exempting from local ownership requirements;
  6. Flexibility to source capital and funds globally; and/or

<sup>iii</sup> Operating Expenditures is defined as the expenses incurred on items consumed in the course of undertaking MD Approved Activities which may include expenses such as salary and other staff related expenses, utility and connectivity charges, rental, professional fees (secretarial, auditing, accounting, legal, etc), administrative and management expenses and marketing and promotional expenses.

<sup>iv</sup> Details on BoGs are available in the MDEC website: <http://www.mdec.my/malaysiadigital/apply>

7. MDEC as the one-stop agency for MD Status companies.

- (c) The benefits under the MD BoGs are subject to separate approvals being obtained (if required), applicable eligibility criteria and conditions<sup>v</sup>, as well as applicable laws and regulations.
- (d) An MD Status company may enjoy tax incentive under MD BoGs or any tax incentive programme offered by Government of Malaysia, subject to the applicable eligibility criteria and conditions of the said tax incentive programme.

## **5.2 OTHER BENEFITS**

MD Status companies are also eligible to access facilitation of other benefits such as:

1. Access to local and international market and ecosystem;
2. Business matching and partnership;
3. Grant and funding facilitation; and/or
4. Participation in MD programmes and initiatives.

The above benefits are subject to the applicable eligibility criteria and conditions of the respective programme.

## **6.0 SUSTAINABLE DEVELOPMENT GOALS**

- 6.1** MD Status companies are highly encouraged to align operations to the Government's carbon neutral and environmental, social and governance (ESG) goals<sup>vi</sup>.

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<sup>v</sup> Applicable eligibility criteria and conditions are specified in the relevant guidelines available in MDEC's website.

<sup>vi</sup> Government's sustainable development goals published at <https://www.epu.gov.my/en/sustainable-development-goals>

## **7.0 MD STATUS APPLICATION PROCESS**

- 7.1 Application for the award of MD Status is to be submitted through the system that is available on MDEC's website<sup>vii</sup>.
- 7.2 New applications are subject to a non-refundable processing fee, which is published on the website.
- 7.3 Each application for the award of MD Status will be assessed by MDEC and thereafter presented to an approval committee comprising representatives from the Government ("Approval Committee") for deliberation, consideration and decision.
- 7.4 The Approval Committee's decision will be notified through a decision letter. Successful applicants are required to acknowledge and accept the terms of the approval letter.
- 7.5 Upon the acknowledgment and acceptance of the approval letter, an MD Status Digital Certificate will be issued to the company.
- 7.6 Unsuccessful applicants may re-apply by submitting a new application to MDEC, subject to meeting the eligibility criteria and processing fee.
- 7.7 The MD Status is perpetual, subject to continued compliance of all approved conditions.

## **8.0 POST APPROVAL APPLICATION**

### **8.1 Adding New Activities**

- (a) An MD Status company may apply to add new MD activities under its MD Status. The process and criteria are similar to submitting a new MD Status application.
- (b) Request to add an additional activity shall be submitted to MDEC via a formal written request to [clic@mdec.com.my](mailto:clic@mdec.com.my).

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<sup>vii</sup> The application system can be accessed from: <http://www.mdec.my/malaysiadigital/apply>

- (c) Each application will be assessed by MDEC and thereafter presented to the Approval Committee for deliberation, consideration and decision.
- (d) The Approval Committee's decision will be notified through a decision letter. Successful applicants are required to acknowledge and accept the terms of the approval letter.
- (e) The approval for additional MD Approved Activities will be subject to the same original MD Status conditions.

## **8.2 Post Approval Changes**

- (a) The MD Status company is required to notify MDEC of the following:
  - 1. Change in the paid-up capital, equity or shareholding structure of the company;
  - 2. Change in the name of the company;
  - 3. Change in the name of the product or services (re-branding) stated under the MD Approved Activities in the approval letter;by completing, signing and submitting the necessary forms in the system, available on MDEC's website together with the required supporting documents.
- (b) The MD Status company will receive an acknowledgement from MDEC once the above changes are made.
- (c) The MD Status company is required to update via the MD platform in the event the company has changed its business operating address, contact person(s) and/or contact details.
- (d) Any variation to the conditions of MD Status specified in the approval letter, other than the above changes, will require the approval of the Approving Committee.



## **9.0 REPORTING AND MONITORING**

- 9.1 The MD Status company is required to submit annually all true, correct and complete information and/or documents as may be requested by MDEC for the purpose of reporting on the progress of the MD Approved Activities and/or determining compliance of the applicable conditions. The submission is to be made through a Self-Declaration Form (SDF) or other detailed standard forms as specified by MDEC within seven (7) months after the end date of the company's accounting period for each year of assessment.
- 9.2 All information submitted by the MD Status company must first be verified by an independent external auditor appointed by the MD Status company at its own costs, or in such other manner as may be specified by MDEC.
- 9.3 MDEC may from time to time request the MD Status company to provide such information and/or documents in relation to its activities and operations for the purpose of monitoring the conditions of MD Status such as SSM documents and annual audited account.
- 9.4 The compliance of conditions by the MD Status company is subject to MDEC's assessment and final decision.

## **10.0 REVOCATION OF STATUS**

- 10.1 The MD Status may be revoked in the event of non-compliance of MD Status conditions by MD Status company.
- 10.2 The effective date of revocation of MD Status shall be determined by the Approval Committee.
- 10.3 With the revocation of MD Status, all incentives and benefits pursuant to MD BoGs granted under the MD Status will also be withdrawn in accordance with the applicable laws and regulations.

## **11.0 SURRENDER OF STATUS**

- 11.1 The MD Status may be surrendered by the MD Status company at any time.

- 11.2 The acceptance of the surrender request is subject to the assessment by MDEC that there is no non-compliance of MD Status conditions. In the event of non-compliance of MD Status conditions, the MD Status may be revoked in accordance with the revocation process specified in Paragraph 10.0.
- 11.3 The surrender request, if accepted, shall take effect from the date as determined by the Approval Committee.
- 11.4 With the surrender of MD Status, the company shall cease to enjoy any incentives and benefits pursuant to MD BoGs granted under the MD Status.

## **12.0 ENQUIRIES AND SUPPORT**

For enquiries and clarification, please refer to:

**Client Contact Centre (CliC)**

Tel. no.: +603-8315 3000

Toll free no.: 1-800-88-8338 (within Malaysia)

Email: [clic@mdec.com.my](mailto:clic@mdec.com.my)

## **13.0 EFFECTIVE DATE**

This guideline is effective from the issued date.

## **ISSUED BY MALAYSIA DIGITAL ECONOMY CORPORATION (MDEC)**

**Date: 30 June 2022**

**Revision Date: 1 July 2026**

Disclaimer: The information contained in these Guidelines is to provide details, explanations and/or clarifications on the grant of MD Status. You are advised to refer to the applicable legislations. MDEC cannot accept responsibility for any action or decision made in reliance of these Guidelines or any liability incurred or loss suffered as a consequence of relying on these Guidelines. These Guidelines are not intended to address all possible investment or tax issues that may arise and you are advised to conduct your own due diligence and/or seek professional advice in respect of these issues. MDEC reserves its right to amend or update these Guidelines from time to time, based on approval of the Government of Malaysia.

## **APPENDIX 1**

### **THE MD ACTIVITIES**

**Research, development and commercialization of solution and/or provision of services in relation to any of the following technologies or areas:**

1. big data analytics (BDA);
2. artificial intelligence (AI);
3. financial technology (Fintech);
4. internet of things (IoT);
5. cybersecurity (technology/software/design and support);
6. data centre and/or cloud computing;
7. blockchain;
8. creative media technology;
9. sharing economy platform;
10. user interface and user experience (UI/UX);
11. integrated circuit (IC) design and/or embedded software;
12. 3D printing (technology/software/design and support);
13. robotics (technology/software/design);
14. autonomous technology;
15. systems/network architecture design and support;
16. global business services;
17. extended reality (XR) – augmented reality (AR), virtual reality (VR), mixed reality (MR)
18. drone technology;
19. advance telecommunication technology;
20. quantum technology;
21. spatial technology; or
22. other next-gen technologies deemed significant for the digital ecosystem subject to approval by the Approval Committee.

Further description of each technology or area is set out in **Appendix 1A.**

## **APPENDIX 1A**

### **DESCRIPTION OF TECHNOLOGY OR AREA**

The following is a further description of what may be considered as MD Activities, which can be undertaken by a company as a component of their service offerings or on a project delivery model basis:

| <b>No</b> | <b>Technology or Area</b>          | <b>Description</b>                                                                                                                                                                                                                                                                                                     |
|-----------|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1         | Big Data Analytics (BDA)           | Big data analytics is the use of advanced analytic techniques against very large, diverse big data sets that include structured, semi-structured and unstructured data, from different sources, and in different sizes from terabytes to zettabytes.                                                                   |
| 2         | Artificial Intelligence (AI)       | Artificial intelligence leverages computers and machines to perform tasks that mimic to human intelligence, including reasoning, learning, problem-solving, perception, and decision-making. It includes sub-fields like machine learning, natural language processing, computer vision, generative AI and agentic AI. |
| 3         | Financial Technology (Fintech)     | Fintech is a digital innovation area within the financial sector, enabled by technologies such as AI, cloud computing, data analytics and blockchain, with the potential to transform the provision of financial services by spurring the development of new business models, applications, processes and products.    |
| 4         | Internet of Things (IoT)           | The Internet of things (IoT) describes physical objects (or groups of such objects) with sensors, processing ability, software, and other technologies that connect and exchange data with other devices and systems over the Internet or other communications networks.                                               |
| 5         | Cybersecurity                      | Cybersecurity is a practice protecting computers, networks, programs and data from digital attacks, damage or unauthorized access. It uses a range of techniques and tools to secure the integrity, confidentiality and availability of IT systems and data.                                                           |
| 6         | Data Centre and/or Cloud Computing | Data centre activities refer to companies undertaking one or more of the following:                                                                                                                                                                                                                                    |

|   |                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   |                           | <ul style="list-style-type: none"> <li>• Data Centre Operator (Co-location services): Operators that provide core data centre infrastructure services, including power supply, cooling systems, physical security and equipment space.</li> <li>• Hyperscaler: Global providers of cloud infrastructure and services such as Infrastructure-as-a-Service (IaaS), Platform-as-a-Service (PaaS) and/or Software as-a-Service (SaaS) with a minimum power requirement of 25 megawatts (MW) or above, a global data centre footprint and no provision of co-location services.</li> <li>• Cloud Service Provider (CSP): Providers of Infrastructure-as-a-Service (IaaS) and/or Platform-as-a-Service (PaaS).</li> </ul> <p>Cloud computing is the on-demand delivery of computing services including servers, storage, networking, software, and analytics over the Internet and/ or private networks, from a shared pool of configurable resources that can be rapidly provisioned and released with minimal management effort, covering public, private, hybrid and multi-cloud environments. This includes cloud-based applications that are designed for, hosted and operated on cloud infrastructure.</p> |
| 7 | Blockchain                | Blockchain is a decentralised and distributed digital ledger technology that records information in a secure, transparent, and tamper-resistant manner, enabling participants to verify transactions without relying on a central certifying authority.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 8 | Creative Media Technology | Activities and technologies involved in the creation, delivery and enhancement of digital content, such as animation, games, visual effects and others. These include the creative content development services through the use of design, simulation, extended reality (XR) and other related technologies.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

|    |                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9  | Sharing Economy Platform                              | Sharing Economy Platforms are digital platforms that enable individuals or peer providers to access and share under-utilised assets, goods, or skills on a temporary or on-demand basis. These platforms match supply and demand of services efficiently. They include gig work, freelancing and on-demand services such as delivery and transport, as well as asset sharing.                                                                                                          |
| 10 | User Interface and User Experience (UI/UX)            | UI and UX are interconnected design disciplines that create effective, intuitive, and engaging digital experiences. UI design focuses on visual and interactive elements to enhance usability and navigation. UX design focuses on understanding user needs, behaviours, and motivations to deliver meaningful and satisfying experiences.                                                                                                                                             |
| 11 | IC Design and/or Embedded Software                    | Integrated Circuit (IC) design, also known as microchip design, is the engineering process of creating electronic circuits that perform specific functions on a semiconductor chip. This includes both the logical arrangement of circuit elements and their physical layout on the chip substrate. Embedded Software is a specialized application or firmware that runs on processing units integrated into an IC to control and manage its capabilities for real-world applications. |
| 12 | 3D Printing (technology/software/ design and support) | 3D printing, also known as additive manufacturing, refers to a digitally driven manufacturing process in which three-dimensional objects are created from computer-generated designs by adding material layer by layer.                                                                                                                                                                                                                                                                |
| 13 | Robotics (technology/software/ design)                | Robotics is the intersection of science, engineering and technology that produces machines called robots, that substitute for (or replicate) human actions.                                                                                                                                                                                                                                                                                                                            |
| 14 | Autonomous Technology                                 | Autonomous Technology refers to machines, systems or software capable of performing tasks and making decisions independently, with minimal or no human input. By perceiving their environment, processing information, and acting to achieve objectives, autonomous technology can operate adaptively and govern itself in complex or dynamic settings. It encompasses a spectrum of capabilities, from basic                                                                          |

|    |                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |                                                                                          | automation like Robotic Process Automation (RPA) to intelligent and fully autonomous.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 15 | Systems/Network Architecture Design and Support                                          | Systems/Network Architecture Design and Support encompasses the planning, design, implementation support, and ongoing management of system and network architectures. It focuses on the integration of hardware, software, network elements, protocols, and communication technologies to deliver secure, reliable, and scalable systems/network.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 16 | Global Business Services                                                                 | Global Business Services (GBS) represents centralized, multifunctional service delivery models that encompass shared services, outsourcing, and centers of excellence (COEs) to serve multiple business units. Services commonly include finance, IT, HR, procurement, as well as knowledge-intensive services, including KPO.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 17 | Extended Reality (XR) – Augmented Reality (AR), Virtual Reality (VR), Mixed Reality (MR) | <p>Extended reality (XR) is an emerging umbrella term for all immersive technologies, including virtual reality, augmented reality, and mixed reality.</p> <p>Virtual reality (VR) is a technology that creates a digitally simulated immersive environment or experience for users. It typically involves the use of specialised hardware and software to create a computer-generated 3D spatial, and possibly multi-sensorial, environment that can be interacted with in a seemingly real or physical way. VR allows users to experience and interact with a digital environment as though they were real.</p> <p>Augmented reality (AR) is a technology that overlays digital information, such as text; images; sound; videos; or 3D models, onto the real-world environment. AR enhances the real world by adding computer-generated elements to it.</p> <p>Mixed reality (MR) systems are immersive technologies that bring physical objects into digital environments or digital objects into physical reality.</p> |

|    |                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 18 | Drone Technology                      | A drone is an unmanned aircraft. Drones are more formally known as unmanned aerial vehicles (UAVs) or unmanned aircraft systems. Essentially, a drone is a flying robot that can be remotely controlled or fly autonomously using software controlled flight plans in its embedded systems, that work in conjunction with onboard sensors and a global positioning system (GPS). Drone technology refers to the technologies to fly drones utilizing software-controlled flight programs that are embedded within the drones' systems.     |
| 19 | Advanced Telecommunication Technology | Advanced Telecommunication Technology refers to advanced communications systems and networks that enable high-capacity, high-speed, low-latency, and resilient data transmission across terrestrial and non-terrestrial networks. These technologies include but are not limited to, high-speed optical networks, 5G/6G and beyond wireless systems, Software-Defined Networking (SDN) and intelligent network management.                                                                                                                 |
| 20 | Quantum Technology                    | Quantum technology refers to a class of advanced technologies that exploit the principles of quantum mechanics to develop new capabilities in computing, communication, sensing, and security beyond what is achievable with classical technologies.                                                                                                                                                                                                                                                                                       |
| 21 | Spatial Technology                    | Spatial technology refers to a class of digital technologies that enable the capture, integration, analysis and use of location-based and Earth-referenced data. It encompasses technologies such as Geographic Information Systems (GIS), Global Positioning Systems (GPS), remote sensing, spatial analytics and geospatial AI as well as other related technologies such as spatial computing and extended reality (XR) which integrate digital content physical environments for immersive visualisation, simulation, and interaction. |



## **APPENDIX 1B**

### **NON-QUALIFYING ACTIVITIES**

The following activities do not fall under the Malaysia Digital Activities:

1. trading, retailing and leasing of hardware, software and computer accessories;
2. manufacturing;
3. fabrication of semiconductor wafer or chips;
4. provision of telecommunication services;
5. global business services which is:
  - (a) non-technical
  - (b) low-value call-centre
  - (c) data entry
  - (d) recruitment process outsourcing
6. staffing and staff augmentation;
7. event management;
8. advertising, marketing and promotion;
9. advertorial and publication;
10. training and consultancy;
11. traditional web design and development; or
12. provision of services in the supply chain such as buying and selling or provision of services, directly or indirectly to the industry of cigarette, tobacco, alcohol and gambling.

## **APPENDIX 2**

### **(Knowledge Workers Definition)**

A “knowledge worker” is an individual who holds one of the following:

- Tertiary qualification from an institution of higher learning (in any field); or
- Diploma in ICT, engineering, technology or specialized certification plus at least 2 years’ relevant experience in a field that is a heavy user of technology; or
- Professional, executive, management and technical work categories in information technology enabled services eg. Information Technology / IS Professionals, Finance / Accounting, Business Administration, Engineering, Medical, Legal,

and also includes:

- foreign workers with knowledge-based skills that are not prevalent in Malaysia and required by MD Status companies.
- workers who are utilised for their creative talent to produce value-added creative work for MD Status companies.

*[The remainder of this page is intentionally left blank]*